

Repair Warranty Policy

One-page template for phone, computer and console repair shops

RepairAmigo
repairamigo.com

Template: fill in the blanks, delete what you don't offer, and post it at the counter. This is a starting point, not legal advice. Consumer-protection laws where you operate may give customers rights this policy can't limit; they always win.

_____ (shop name) limited warranty policy

WHAT OUR WARRANTY COVERS

- The **part we installed** and **our workmanship** for the repair listed on your ticket.
- Defects that show up under normal use: for example a screen that loses touch, a battery that won't hold a charge, or a port that stops charging.

HOW LONG

Repair	Warranty	Notes
Screens: aftermarket	_____ days	
Screens: premium / original	_____ days	
Batteries	_____ days	
Charging ports, cameras, speakers, buttons	_____ days	
Computer repairs (parts / labor)	_____ days	
Console repairs	_____ days	
Board-level / liquid damage	_____ days	

Warranty starts on the day you pick up the device.

NOT COVERED

- New physical damage after pick-up: drops, cracks, bends, pressure marks
- Liquid exposure after the repair
- Damage caused by repairs or opening by anyone else after ours
- Parts of the device we did not repair
- Data loss, software, accounts and passcodes
- Normal wear, scratches and cosmetic issues
- Devices that arrived with liquid damage, unless written on the ticket
- Screen protectors and accessories (seller's terms apply)

HOW TO MAKE A CLAIM

1. Bring the device and your ticket number or receipt.
2. We inspect it, usually while you wait or within _____ business days.
3. If the part or our work failed, we repair or replace it at no charge. If we can't, we refund what you paid for that repair.
4. A warranty repair keeps the original warranty date; it does not restart it.
5. We may check the marks on our parts to confirm the part is the one we installed.

REFUNDS ON PARTS SOLD

Unused accessories in original packaging: return within _____ days with receipt.

UNCLAIMED DEVICES

We will contact you when your device is ready. Devices not picked up within _____ days of that notice may be treated as abandoned, as allowed by local law.

This warranty is in addition to the rights you have under the law, and it does not limit them.

Effective date

Shop owner / manager